

Sublime

WILDERNESS ODYSSEY

PLEASE READ AND TAKE NOTE OF ALL INFORMATION LISTED BELOW AS IT IS RELEVANT TO THE QUOTE ABOVE.

DEPOSIT & PAYMENT POLICY:

- Once a booking has been confirmed to us, we will change the booking status from “provisional” to “confirmed”.
- 35% payment is due on acceptance of this quote.
- The outstanding balance of 65% is due 90 days from arrival, after which our cancellation fees escalate in accordance with our cancellation policy.
- Booking terms and conditions will vary between lodges, properties and parks. Should you require the booking terms for a specific place, please request this from Sublime Wilderness Odyssey.

PRE-TOUR INFORMATION:

We provide pre-tour information relevant to all countries in which we operate, and this should answer most questions a guest might have regarding travelling on safari with us. We will send this to you on confirmation with a suggested packing list.

PASSPORT & VISAS:

- All visitors require a valid passport together with onward travel documents and sufficient funds for the duration of your stay. Please ensure you have sufficient blank VISA pages (not endorsement pages) in your passport, with at least 4 consecutive/side by side blank pages. Our recommendation is 6 pages if you are traveling through more than one country on your journey. If there is insufficient space in the passport then entry into a country could be denied. Sublime Wilderness Odyssey will not be held liable for cancellation in this event.
- Many countries have strict travel laws regarding the entry and exit of minor children (under 18 years of age). In addition to a passport, the minor must be in possession of other documentation, depending on the applicable regulations. This may include an unabridged birth certificate. These regulations are subject to change and will differ from person to person. You are urged to consult the website of the applicable country's Department of Home Affairs and ensure that any minors accompanying you have the correct documentation. Sublime Wilderness Odyssey will not be held liable for any outcome should you fail to have the correct travel documents.
- In general, all passport holders should verify with their travel agent or relevant consulate concerning visa entry requirements. If you are extending your journey to other countries, please establish entry requirements for those countries as well. Applications, costs and relevant documentation are the responsibility of the traveler.
- Please ensure that you have all necessary visas prior to departure from your home country (unless these can be obtained on arrival) as Sublime Wilderness Odyssey, their staff, their agents and their operators cannot be held liable if entry is refused.

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PLEASE NOTE:

- Please ensure that you are aware of our booking conditions. Accepting our quote implies your acceptance of these conditions.
- Prior to confirming the booking, each guest is urged to take out comprehensive travel, medical, cancellation, curtailment and default insurance for the duration of their trip. We are not in any way responsible for your insurance requirements.
- Due to the remote areas in which we operate, it is vital that all guests are covered for emergencies and other unforeseen circumstances.
- We will not be held responsible for any guest traveling without insurance.
- The relevant cancellation policy applies should the guest fail to join or start their safari/journey for any reason, including airline delays or missed connections. Please ensure adequate travel insurance is in place for this possibility.
- The itinerary may include camps/lodges that are situated in malaria areas. Please consult a general practitioner, pharmacist or travel clinic, and establish what precautions will be required.
- Due to the logistics of traveling on a safari to remote areas, we strongly recommend that all guests read the literature provided. Should there be any further queries, please feel free to contact your journey specialist.

IMPORTANT – WAIVER AND INDEMNITY:

In this document, the term “Indemnities” includes Sublime Wilderness Odyssey and its owners, shareholders, directors, employees, contractors, agents, service providers or any other person or entity connected (directly or indirectly) with the business of Sublime Wilderness Odyssey.

By accepting this quotation, you acknowledge that you are fully aware of and appreciate the risks associated with international travel, travel to wilderness areas and areas that are undeveloped or partially developed. These include (but are not limited to) dangerous animals, diseases, extreme weather, civil unrest, crime and any risks associated with activities such as air travel, driving off-road and on-road, hiking, canoeing and other water-based or outdoor activities.

You hereby confirm that:

1. You freely assume full responsibility for any risks associated with your journey and undertake the journey entirely at your own risk.
2. Should you, your spouse, partner, children or any other person suffer any loss, injury or be killed as a result of or connected (directly or indirectly) with your journey, no person (including you, your dependents or next of kin) shall have any claim whatsoever against any of the Indemnities and you accordingly waive any such claims of whatsoever cause or nature.
3. You, and any person accompanying you on the journey, hereby indemnify and hold harmless the Indemnities from all claims of whatsoever cause or nature (including loss, injury and death) as a result of or connected (directly or indirectly) with your journey, whether arising from any act or omission on the part of the Indemnities.

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You acknowledge that this indemnity applies for the entire duration of your journey. No amendment or cancellation of the terms contained in this document shall be valid or binding. By accepting the quote and these terms and conditions, you warrant that you are duly authorized to bind yourself and any persons accompanying you on the journey (including minors) to these terms and conditions.

Sublime Wilderness Odyssey Cancellation Policy

Cancellation fees are levied when guests cancel their confirmed reservations. The costs of the cancellation fees will escalate the closer the guest cancels to their departure date.

At Sublime Wilderness Odyssey our penalties escalate as per the information below:

- The initial deposit payment is non-refundable once paid (i.e.: 35% deposit)
- Should cancellation be made more than 90 days prior to departure, the initial non-refundable deposit will be forfeited. (i.e.: 35% deposit)
- Should a cancellation be made between 60 and 90 days prior to departure, the initial 35% deposit, plus an additional 20% of the total travel costs will be required and forfeited. (i.e.: 55% of full payment)
- Should a cancellation be made less than 60 days prior to departure, 100% of the original price will be forfeited (i.e.: payment in full)
- Prior to confirming the booking, each guest is urged to take out comprehensive travel, medical, cancellation, curtailment and default insurance for the duration of their trip. We are not in any way responsible for your insurance requirements.
- We will not be held responsible for any guest travelling without insurance.
- This cancellation policy applies should the guest fail to join or start their safari/journey for any reason, including airline delays or missed connections. Please ensure adequate travel insurance is in place for this possibility.

